

## Customer helpline

### For spares and after-sales service please contact:

**T: 0844 815 3737**

**F: 0844 248 4123**

**E: [info@gdha.com](mailto:info@gdha.com)**

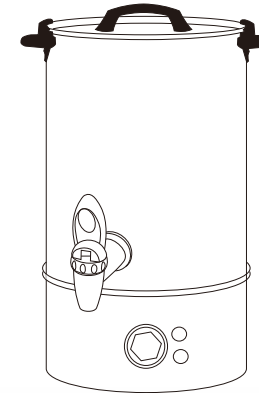
Glen Dimplex Professional Appliances,  
A Division of Glen Dimplex Home Appliances  
Stoney Lane,  
Prescot,  
Merseyside L35 2XW



**GLEN DIMPLEX  
PROFESSIONAL APPLIANCES**

## **CYGNET**

### 10, 20 & 30 Litre Manual Fill Boilers



*Please read and keep these  
instructions*

This covers the Cygnet 10, 20 & 30L Manual Fill Boilers

CYMFCT1010 – 444440351

CYMFCT1020 – 444440352

CYMFCT1030 - 444440353

Glen Dimplex Professional Appliances

Stoney Lane, Prescot, Merseyside, L35 2XW

Tel: 0844 815 3755 Fax: 0844 815 3748

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## WIRING INSTRUCTIONS

The wires in the mains lead are coloured in accordance with the following code:

BLUE	NEUTRAL
BROWN	LIVE
GREEN/YELLOW	EARTH

As the colours of the wire in the mains lead of this appliance may not correspond with the colour markings identifying the terminals on your plug, proceed as follows:

- The wire which is coloured BLUE must be connected to the terminal which is marked with the letter N or coloured black.
- The wire which is coloured BROWN must be connected to the terminal which is marked with the letter L or coloured red.
- The wire which is coloured GREEN/YELLOW must be connected to the terminal which is marked with the letter E or (earth symbol) and is coloured GREEN or GREEN/YELLOW

## IMPORTANT SAFETY INFORMATION

**It is essential that you read this section first in order to operate the urn safely:**

- The hot water urns are constructed almost entirely of hygienic stainless steel and should give many years of trouble-free service as long as they are used in accordance with these instructions.
- Ensure that the voltage used corresponds to the voltage indicated on the rating label on the underside of the unit.
- Avoid touching the metal parts of the urn as they become hot during use
- Be mindful of hot steam coming from the lid vents
- Always position the urn on a clean, level, heat-resistant surface that can withstand the weight of the urn - both empty and once it is filled with water.
- Close supervision is necessary when this appliance is used by or in the vicinity of children.
- Always switch off and disconnect the urn from the mains supply before cleaning or when not in use.
- NEVER attempt to move the urn when it is full of water, either hot or cold.
- Do not allow the urn to be immersed in liquid for cleaning purposes.
- Do not attempt to disassemble the urn — there are no user serviceable parts inside.
- ALWAYS disconnect from the mains supply and allow the water to COOL COMPLETELY before attempting to clean or de-scale the urn.
- NEVER OVERFILL THE URN — only fill the urn up to the MAX line
- Do not allow cold water to sit in the urn for more than 2 days as it could stagnate, which is very unhygienic. Empty the water out completely and refill if the urn has been standing idle over the weekend or for a period of time.
- If the urn fails to operate; ensure that there is sufficient water in the urn and that the manual reset cut-out has been reset if necessary. If the problem persists, seek advice from your nearest authorised service centre.
- To protect against fire, electric shock and personal injury, do not immerse the cord or plug in water or any other liquid.
- If the supply cord is damaged, it must be replaced by the manufacturer, an approved service agent or similarly qualified person to avoid a hazard.

- Do not place or operate the product on or near any hot surfaces such as gas flames, electric elements or in a heated area, or let the cord hang over the edge of the table or bench.
- This appliance is intended for indoor use only. Do not use outside or under extremely cold conditions. Freezing up of the unit may pose a safety hazard.
- Do not use abrasive cleaners on the outside or interior of the urn as these may damage the surface.

**DO NOT POSITION THE URN SO THAT THE TAP HANGS OVER THE COUNTER EDGE. IT IS NOT DESIGNED TO BE USED THIS WAY AND COULD LEAD TO SERIOUS SCALDS SHOULD THE TAP BE SWITCHED ON BY MISTAKE**

#### USING YOUR HOT WATER URN

- Before first use, rinse out the urn with warm water (without detergent).
- Fill the urn with the desired amount of water taking care not to fill past the MAX level indicator. Avoid under filling the urn as this will cause the overheat protection system to operate and could reduce the life of the element.
- Lock the lid in place by turning it clockwise.
- Connect the urn to a suitable 240V AC 13 Amp mains supply. This will cause the green light to go on. Turn the thermostat to the desired setting to achieve the temperature you require. When you turn the thermostat knob the red indicator light will go on. Once the unit reaches the selected temperature, the red indicator light will go off, and the green indicator light will come on. Should you then select a temperature between 1 and 9 on the thermostat knob, the unit will re-boil periodically to reach the selected temperature, with the red light going on each time the unit starts heating. Should you select a high or 10 on the thermostat knob, the unit will continue boiling, and the red light will remain on permanently.

**Important:** The urn is not designed to constantly BOIL water. This would simply fill the room with steam. It is designed to heat water and maintain it at a temperature that is ideal for hot beverages such as tea or coffee.

**TIP:** When filling cups etc with hot water, hold them as close to the tap as possible to avoid hot splashes.

#### SAFETY CUT-OUT

- The urns feature a boil dry protection system, which will switch off the element if the water level is too low.
- To reset the safety cut out, switch off and unplug the urn and allow it to cool. Empty out the water and press the RESET button underneath the urn. Refill with cold water and switch the urn back on again. The urn will automatically re-boil.

#### CLEANING & MAINTENANCE

##### ALWAYS LET THE URN AND WATER COOL BEFORE CLEANING

- The inside and outside of the urn can be cleaned with a moist cloth. Do not use detergents, as this may discolour the urn.
- Dry the urn with kitchen towel or similar cloth after cleaning.
- Ensure that the electrical parts of the urn are completely dry before plugging into an electrical outlet.

**NEVER IMMERSE ANY PART OF THE URN IN WATER.**

#### DESCALING

- Excessive lime-scale build-up can cause the element to overheat and can even cause the tap to malfunction. Make regular checks of the inside of the urn for signs of lime-scale.
- It is essential that lime-scale deposits be cleaned using proprietary de-scaling tablets, powders or liquids (available from most supermarkets). Those in hard water areas may need to de-scale the urn every week. Those in soft water areas won't need to de-scale the urn quite as often.

**Important:** For a heavily scaled urn use approximately FOUR TIMES the amount of de-scaling product required for a kettle. Repeat if necessary.

**YOUR WARRANTY DOES NOT COVER MALFUNCTIONS CAUSED BY EXCESSIVE LIMESCALE BUILD UP.**